

Special tools and measuring instruments Tesam, marketed in Polish by Tesam S.C. 33-336 Łabowa 256A, are covered by the manufacturer's warranty on the following terms:



WARRANTY CONDITIONS

Duration of Warranty:

Guarantee is for a period of 12 months from the date of purchase of professional and consumer. The warranty period starts at the time of purchase by the first user, and decisive is the date of the original purchase receipt.

Scope of guarantee:

The warranty covers only damage caused by hidden defects in workmanship or material, provided that:

- tool was used in accordance with the instructions and specifications, and properly maintained;
- used was recommended by the equipment manufacturer;
- tool has not been disassembled or modified by unauthorized persons.

Warranty does not cover damage resulting from overloading due to excessive tool and / or improper operation. The warranty does not cover the replacement of wearing parts in a natural way, including brush cutters, wrenches, bearings, etc. As long as their use does not result from hidden defects in workmanship or materials.

Basis guarantees:

The basis of the complaint is recognized under the guarantee is to have a proof of purchase (invoice or receipt), or a copy of it.

Making a warranty claim:

Warranty repairs are carried out exclusively by the service tools Tesam SC.

In case of defect, the tool (together with the documents mentioned above) must be delivered to the point of purchase.

Shipping address for customers Tesam S.C. :

Tesam Servis
ul. Łabowa 256A
33-336 Łabowa

Repair information:

Email: tesam@tesam.pl
Tel. + 48 18 442 77 40 / Fax. +48 18 443 66 65

Additional information:

This warranty is offered in addition to, and does not limit the rights specified by current and future legislation. In particular, does not exclude, limit or suspend the consumer's rights arising from the non-conformity. Made by Tesam S.C. provide guarantee do not lengthen or renew the warranty.